

## **Training Outline**

# Module 1: Recognizing and Managing Process Deviations

- Process Observation Skills
- Situational Awareness
- Managing Process Deviations

#### Module 2: Process Troubleshooting Method

- Defining the Problem
- Identifying Possible Causes
- Determining a Course of Action
- Considering the Consequences
- Take Action

#### Module 3: Troubleshooting Practice

Practice troubleshooting on the Simtronics
DSS-100 Process Simulator

#### Module 4: Understanding Personal Skills in Problem Solving

- Understanding Personal Strengths
- Impact of Stress
- Common Errors in Troubleshooting and How to Avoid Them

#### Module 5: Supervising Troubleshooting

- Unit Leadership in Upset Conditions
- Coaching Troubleshooting Skill
- Effective Program Support





# Process Plant Troubleshooting 18-19 October, 2017

Hilton Houston NASA Clear Lake 3000 NASA Road 1, Houston, TX, 77058 Tel: +1 (281) 333-9300

### About the Workshop

This workshop provides process operations staff, engineers, supervisors and managers the knowledge and skills required to safely and effectively troubleshoot problems. The workshop begins with a review of process monitoring techniques needed for early recognition of process upsets. It introduces the need for maintaining situational awareness and how to recognize the occurrence of an error-chain.

The class provides a sound basic method for troubleshooting and provides job aids to guide use of the method. Participants practice troubleshooting on a series of increasingly challenging scenarios on the Simtronics DSS-100 Process Simulator. A de-briefing is conducted on completion of each scenario and coaching is provided for improved performance. The workshop also includes discussion of personal skills in troubleshooting and how to lead and coach a team in handling unit upsets.

## **Objectives**

Here's what you will learn:

- A practical, easy-to-use troubleshooting method
- Skills necessary to monitor the performance of a 24/7 process plant, recognize deviations as they occur, and respond quickly and effectively
- Critical factors that impact individual troubleshooting performance, and how to recognize them
- Common errors in troubleshooting and how to avoid them
- How to coach and supervise improved team troubleshooting performance



# Space is limited! Register today!

To register, email info@plantleadership.com Standard Price: \$1195/ seat.

Group Registration Price (Three or more): \$995/ seat www.plantleadership.com | +1 409 371-6535 | info@plantleadership.com